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PATIENT REQUEST TO HAVE RECORDS:

The legislature finds and declares that every person having ultimate responsibility for the decision respecting his or her own health care also possesses a concomitant right of access to complete information respecting his or her condition and care provided

California Health & Safety Code #123100

If you request your therapeutic records the following protocol must be followed:

1. Requests must be in writing
2. Therapist has five working days to respond to a request submitted in writing
3. Upon such a request, the therapist may:
 - . Allow an inspection
 - . Provide a copy of the actual records
 - . Provide a summary
 - . Refuse to comply with the request
4. Inspection:
 - . If the therapist decides that the method of access shall be inspected, the therapist has five business days to make the client's treatment records available for inspection.
 - . Not always a practical choice: therapist must be present to protect the records, requiring time, perhaps charging a fee for the time, etc.
5. Copies:
 - . If the therapist decides to permit the client access to the records she will then make copies.

The therapist has 15 business days after receiving the request in writing to produce copies.

The therapist may charge up to 25 cents per page.

